

Wenco International Mining Systems (www.wencomine.com) is a software development company that provides GPS-based fleet management systems for open pit mines worldwide. As Wenco continues to build the next generation of technology, we need a wide range of professionals to help us achieve our objectives. We are currently looking for a full-time **Asset Health Interface Coordinator** to join our head office located in Richmond BC.

GENERAL SUMMARY: The Asset Health Interface Coordinator is Wenco's expert on maintenance related sensor data interfaces for major OEM providers such as Caterpillar, Komatsu, Hitachi and others. This role manages both the people connections within the OEM engineering groups, as well as the technical connections in terms of documentation and configuration for correctly reading and interpreting data from OEM equipment. This role works with Wenco engineering and the Wenco/Partner customer support organization on pre-implementation planning for the ReadyLine asset health solution, and post implementation validation and configuration of OEM sensor data.

Key Deliverables:

- Maintain OEM relationships and upkeep of OEM interface documentation
- Assist Customer Support in pre-implementation planning and post implementation validation of sensor data
- Provide instructions to ReadyLine engineering team for configuration of ReadyLine product for various customer OEM interfaces. May assist engineering in creation of configurations for interfaces.

Responsibilities:

- Work with Wenco Sales and Product Management to prioritize OEM interface development
- Maintain relationships within OEM engineering to help prepare for customer installations and resolve issues in a timely manner
- Maintain up to date interface documentation for OEM equipment
- Development of validation test plans and process, particularly around ideal data ranges for various sensors
- Development of standards and conventions (e.g. sensor naming, data required, persistence requirements)
- Review of OEM specification documents and develop standard Wenco interface specifications documentation
- Help manage delivery timely expectations for customers and Wenco engineering for ReadyLine deployments
- Manage process for multi-participant Non-Disclosure Agreements (NDA) between customer, OEM and Wenco
- Help create and manage documentation including
 - Roles and responsibilities for customers, partners and Wenco
 - Requirements documentation for gaining access to third party telemetry as needed
 - How-To guides for implementation teams including details for hardware, firmware and other configurations that should be installed
 - Maintain ongoing master list of available OEM interfaces

EXPERIENCE, KNOWLEDGE, SKILLS AND ABILITY REQUIRED:

Experience, Knowledge & Requirements

- Bachelor degree in Engineering or Electronics preferred, Mining, Geology, IT acceptable
- 5+ years relevant experience in maintenance/reliability interface management and creation.



Getting More Out of Your Mine

- Onsite experience in configuration of sensors, preferably on multiple sites with varying equipment.

Skills and Abilities

- Technical understanding of OEM equipment and data, particularly relating to maintenance
- Understanding of mining processes, particularly related to maintenance but also overall operations
- Strong organizational and project management skills
- Understanding of mining operations, particularly with maintenance, a plus
- Good communication skills (written and verbal communications)
- Proven self-starter with ability to turn objectives into actions and results
- Strong integrity and team player in support of Wenco culture

WHY JOIN WENCO?

- We provide opportunities for growth within the company
- We offer an extensive benefits plan
- We provide a fun working environment, including Fresh Fruit Mondays and Popcorn Fridays, along with table tennis, foosball, and electronic darts in our office
- We offer opportunities for continuous training and development (in-house and external) to learn the latest technologies
- We offer our employees performance related bonus structures
- We provide free parking and shuttle service for employees using transit
- We are heavily involved in the community and join various events of non-profit organizations
- We offer much more!

Wenco advances the efficiency and safety of the world's surface mining equipment through our fleet management systems. We are committed to providing a stable yet exciting work place environment for individual employees to build and grow their career with the Company.

Wenco is an Equal Opportunity Employer.

Disclaimer

The information in this description has been designed to indicate the general nature and level of work performed by employees. It is not designed to contain or be interpreted as a comprehensive inventory of all duties, responsibilities, and qualifications required of employees assigned to this job. It is not intended as an employment contract. Job descriptions are subject to change, which may not necessarily affect compensation.