



Wenco International Mining Systems (www.wencomine.com), a subsidiary of Hitachi, is a software development and technology company that provides a series of technology product lines related to optimization and improvement of mines and material movers worldwide. Some of our products include:

- GPS-based fleet management systems
- Collision avoidance safety systems
- Asset Health and predictive maintenance
- Optimized Smart Dispatch
- Autonomous trucks and specialized automation
- Analytics and BI

As Wenco continues to build the next generation of technology, we need a wide range of professionals to help us achieve our objectives. We are currently looking for a full-time **Hardware Technician** to join either our head office in Richmond BC or our team in Tucson, Arizona.

The Hardware Technician will report to the Client Services Manager and work with the Hardware team to support new projects and existing customers. Their work will primarily entail installation and repair of mobile computer and communication systems on heavy and light duty mining equipment. Please note this position requires extensive travel to remote locations and the successful candidate may be required to be away more than 2 weeks at a time.

Key Deliverables and Responsibilities:

- Perform hardware installation work on a large range of heavy and light fleet mining vehicles
- Provide hands-on-training on company software and hardware
- Achieve and maintain a required level of knowledge and experience through in-house training and on-the-job training
- Install Wenco hardware systems which include rugged computers, radios, radio and GPS antennas and antenna cables
- Work with mine personnel to connect to 10-35 VDC power supplies
- Install, test, troubleshoot and repair company equipment both remotely and on site
- Document installation procedures and provide progress reports

EXPERIENCE, KNOWLEDGE, SKILLS AND ABILITY REQUIRED:

Experience, Knowledge & Requirements

- Two-year technical diploma in a radio or electronics program or equivalent work experience
- Minimum 2 years of experience in hardware installation
- Electrical and mechanical experience is considered an asset
- An understanding of GPS/GNSS
- Ability to work with Windows OS computers
- Familiar with Windows XPe, XP, Win7, and Win 10 operating systems
- Familiar with Windows Server 2008 - 2016
- Good understanding of networking and radio technologies is considered an asset



Skills and Abilities

- Excellent driving record, valid driver's license with no major violations (must provide driver's abstract)
- Ability to work under unique working conditions on site (extreme heat/cold etc.)
- Exceptional organization skills and precise attention to detail
- Ability to work independently with minimal supervision and in a team environment
- Excellent verbal and written communication skills

WHY JOIN WENCO?

- We provide opportunities for **career-growth** within a fast scaling company
- We offer an **extensive benefits** plan, including a **personal/health spending allowance**
- We provide a **fun** working environment, including Fresh Fruit Mondays and Popcorn Fridays, monthly employee engagement activities, and on-site games such as Ping-Pong, Foosball, Big Jenga and Connect 4
- We offer opportunities for continuous training and **professional development** (in-house and external) to learn the latest technologies
- We offer our employees a **profit-sharing** plan that provides them with the benefits of their hard work
- We provide **free parking** and **shuttle service** for employees using transit
- We are heavily involved in the **community** and join various events of non-profit organizations
- We pride ourselves on our **company culture** (our last Employee Survey resulted in a score of 100% in **inclusiveness and diversity**)
- We offer much more!

Wenco advances the efficiency and safety of the world's surface mining equipment through our fleet management systems. We are committed to providing a stable yet exciting workplace environment for individual employees to build and grow their career with the Company.

Wenco is an Equal Opportunity Employer.

Disclaimer

The information in this description has been designed to indicate the general nature and level of work performed by employees. It is not designed to contain or be interpreted as a comprehensive inventory of all duties, responsibilities, and qualifications required of employees assigned to this job. It is not intended as an employment contract. Job descriptions are subject to change, which may not necessarily affect compensation.